

# **OASIS SUPER CRUISE 2025 F.A.Q.**

Thank you for visiting our **Frequently Asked Questions** page! You'll probably find many of your own queries addressed here. We will do our best to keep you up-to-date with current policies. You will see that we refer to the Royal Caribbean site frequently.....they have a very informative site with lots of helpful information, pre cruise preparation, life onboard, pictures, videos, etc. We look forward to welcoming you aboard **Oasis of the Seas and the 2025 Super Cruise!**

## **What does my Super Cruise Fare Include?**

Your Super Cruise includes everything that all guests enjoy aboard Oasis of the Seas

- Ship accommodations
- Ocean transportation
- Most meals onboard
- Some beverages onboard
- Most entertainment onboard

## **Plus... Super Group Amenities and Activities for Super Cruisers.**

Your Super Cruise Fare also includes your participation in all Super Cruise group related activities, private parties, squares on the Big Grid, etc. Our group activities, amenities and events are exclusive to our group members. Guests who book independent of Cruises Etc will not be included in these group exclusives. Super Cruisers sometimes have friends who choose not to book with us. Please note that these friends cannot be permitted to attend group functions nor may they participate in group events such as sideboard sales, daily ding dong, LCR, Super Poker, cocktail parties, etc. They also will not be cross-referenced to dine with our group. Definitely

## **When should I book my reservation?**

We are actively accepting reservations now! As long as we have cabins available, we will continue to sell them. Past Super Cruises have sold out as early as summertime. We encourage you to book as soon as you know that you plan to sail with us. Certain cabin categories (suites and balconies especially) tend to sell out quickly. As we assign cabin numbers in the order in which you book, preferred locations are assigned to those who book early. Waiting until the last minute is not a good idea; rates are rarely lower in the last couple of weeks before sailing date.

## **What forms of payment are accepted for my cruise?**

Cruises Etc will process your credit card payments (Visa, MasterCard, Discover & American Express) directly with Royal Caribbean International.

**Debit cards** used for payment to Cruises Etc for your cruise will be processed upon receipt. When there is a delay in processing Debit cards, we sometimes find that there are no longer enough funds in the account to cover the transaction. To avoid this, we will process these cards at the time you provide them to us. **Using Debit cards on the ship:** please verify with your bank what your transaction limit is per day. Some banks have a "security" setting on your account where you may not exceed a particular dollar amount per day. You may not even be aware that these security settings are in place. Contact your bank to make sure that your account does not have restrictions on it or you may run into difficulty onboard the ship.

## **What identification do I need for travel?**

It is recommended that U.S. citizens carry a valid Passport for sea travel. Currently, you may also travel with an original State-Issued Birth Certificate (no photo copies!) plus Driver's License (or other state/government issued photo I.D.) In cases of married ladies whose names have changed: you should have a Passport in your married name OR carry a copy of your marriage license or other documents showing your change of name. If in doubt, it's best to have a Passport. Non U.S. Citizens must carry a passport from their country of citizenship plus any necessary visas. The U.S. State Department website has the most up to date information; please refer to [www.travel.state.gov](http://www.travel.state.gov) It is the passenger's responsibility to have correct documentation. If you are denied boarding the ship for reasons of 'lack of correct identification' you will be denied boarding with NO REFUND! Cruises Etc cannot override this mandate.

## **This is the exact wording from the State Dept website concerning traveling without a Passport via cruise ship:**

*"Closed-Loop" Cruises: If you are a U.S. citizen, and you board a cruise ship at a U.S. port, travel only within the Western Hemisphere, and return to the same U.S. port on the same ship, you may present government-issued photo identification, along with proof of citizenship (an original or certified copy of your birth certificate, a Consular report of Birth Abroad, or a Certificate of Naturalization). Please be aware that you may still be required to present a passport to enter the foreign countries your cruise ship is visiting. Check with your cruise line to ensure you have the appropriate documents.*

### **When will I receive my cabin number and booking number?**

Cruises Etc recommends that you take advantage of booking early and securing your preferred cabin locations. We are capable of confirming your cabin number shortly after you make your initial reservations. This will help ensure that your preferred location is available. This is particularly important for those with special location requests – if you consider these areas as premium, than many others will too. In some cases, we may have to book a "TBA" cabin which means your cabin number will be assigned at a later date. But don't worry! You will have a booking number and cabin number before you sail! Bear in mind that friends booking later than when you make your booking may not be in the same location.

### **When will I receive my tickets and travel information?**

Now that cruise tickets are all "E-tickets" you will not receive actual cruise tickets from Royal Caribbean and can be accessed with the Royal App; you will be provided with instructions for completing on-line registration and printing your "e docs" cruise tickets and luggage tags.

[Royal Caribbean App](#)

### **What if I have to Cancel my Super Cruise Vacation?**

Cancellations Charges are based on the date of Cancellation and are as follows. Please note that terms & conditions, including cancellation & change fees, for Large Groups DIFFER than those for individual reservations!

After deposit, cancellations (for any reason) made up to April 30, 2024: \$50 per person fee

Cancellations between May 1 and August 1, 2024 = \$100 per person fee\*

Cancellations between August 2 and September 15, 2024 = \$200 per person fee\*

Cancellations between September 16 and November 7, 2024 = \$250 per person fee\*

Cancellations between November 8 and December 10, 2024 = 50% of total cabin charges\*

Cancellations after December 11, 2024 = No Refund

\* Cancellation charges are based on Group fares - reservations made under promotional fares are subject to the rules that govern such fares -- see next point:

Note: Occasionally there are promotional fares available on our sailing that may represent a greater value for our group cruise guests; if a guest requests and accepts a fare that has restrictions and/or cancellation fees different than our group terms, those rules will govern the booking. Upon acceptance of booking with such restrictions, the terms applicable to your booking take precedence over the terms outlined here. The deposit policy of said promotional

fare will be required to secure your booking. Some triple/quad accommodations, BOGO offers among others, are examples of promotional offers. Super Cruise Program Fees, when added to a Special Promotional Fare, will be charged at time of deposit and are completely Non-Refundable, regardless of reason or date of cancellation. Your invoice statement will list your booking's terms.

**\*\*\*\*\* CHANGE FEES: \$15 fee for first change to booking; \$25 per change for all changes thereafter (Changes consist of but are not limited to: roommate change; cabin/category change)**

**\*\*\*\*\*LATE PAYMENTS: Due to the size of our group, collecting payments is a huge undertaking. Late payments present a problem for us as an agency. The final payment date is FIRM. Extensions to this date cannot be approved.**

\*\* If you are able to provide a replacement for your cabin, it is at the discretion of the cruise line to waive or uphold cancellation and/or name change fees. Cruises Etc will try to re-sell your cabin but there is no guarantee that we will be able to provide a replacement for you. If you used a credit card for payment AND we are successful in re-selling your cabin and a cruise line refund is due; you will receive a refund credit to that card account. Any and all cancellation/refund requests are subject to approval by Royal Caribbean International. If changes are permitted and Cruises Etc has to collect the "name change" fee, a separate charge will be made against your credit card to cover this fee. Additionally, any Administrative Fees assessed by Cruises Etc for cancellations will be billed to your credit card account or, deducted from a check refund as applicable (for those who made their deposits by check/money order).

**\*\*\*\*\*Your booking a reservation implies your consent to the terms and conditions outlined here (and will be printed on the confirmation invoice that you receive after making your reservation) If you disagree with any of the written terms and conditions, you have a 14 day period to cancel your reservation with a full refund. You must notify Cruises Etc if you wish to rescind your reservation. Clients who book their reservations within 90 days of our sailing date or who book a promotional fare with restrictive fare rules are ineligible for the 14 day withdrawal period. Reservations made within 90 days are subject to all terms and conditions, including cancellation policies.**

**Do you offer Travel Insurance?**

Cruises Etc highly recommends the purchase of travel insurance. At Cruises Etc. we believe the whole point of a vacation is to relax and enjoy your trip. Allianz Travel Insurance gives you the confidence to focus on the experience, knowing you are protected against many unexpected travel mishaps and emergencies by a reputable company with a global network and award winning customer service.

[Click HERE to get a QUOTE](#)

## **Do you offer a Pre-Cruise Hotel option?**

The Pre-Cruise Hotel option will be posted at [www.supercruise2025.com](http://www.supercruise2025.com) when available.

## **You Have Additional Questions and Royal Caribbean has Answers.**

View Royal Caribbean FAQs [HERE](#)

- **Is Room Service included?**
- **What beverages are included in my cruise fare and what about the Soda (pop) & Alcohol options?**
- **May I bring my own liquor onboard?**
- **Does Royal Caribbean provide wheelchairs or scooters on or off the ship?**
  - <https://www.royalcaribbean.com/faq/questions/wheelchair-motor-vehicle-guest-assistance>
- **Do I need to bring things like a hair dryer?**
- **What is Royal Caribbean's service gratuities (tips) price and policy?**

All of these questions and more can be answered at ... View Royal Caribbean FAQs [HERE](#)